



## LIVINGSTON COUNTY DEPARTMENT OF HEALTH

Mark Grove, P.E.  
Environmental Health Director



# Loss of pressure in Town of Springwater Public Water System

October 5, 2022

## **BOIL YOUR WATER BEFORE USING**

Boiled or bottled water should be used for drinking, making ice, washing dishes, brushing teeth, and preparing food until further notice. Bring tap water to a rolling boil, boil for one minute, and cool before using or use bottled water certified for sale by the New York State Department of Health.

This Boil Water Notice applies to Town of Springwater Public Water System customers.

### **What Happened?**

On October 5, 2022 the water system discovered multiple leaks in the distribution system. The locations of the leaks were identified and repairs are being made to restore water pressure. When water mains lose pressure it increases the chance that untreated water and harmful microbes can enter your water.

*Harmful microbes in drinking water can cause diarrhea, cramps, nausea, headaches, or other symptoms and may pose a special health risk for infants, some elderly, and people with severely compromised immune systems. But these symptoms are not just caused by microbes in drinking water. If you experience any of these symptoms and they persist, you should seek medical advice.*

### **What is being done?**

Water operators are working diligently to repair the leaks. It is likely that you will need to boil your water for the next few days until the problem is resolved and water testing is completed. You will be informed when tests show that you no longer need to boil your water.

### **For more information, please contact:**

You may contact David Sliker of the Town of Springwater at (585) 519-1823 or the Livingston County Department of Health (LCDOH). To reach the LCDOH, call (585) 243-7280 Monday through Friday from 8:00 am to 4:00 pm or by e-mail: [dept-of-health@co.livingston.ny.us](mailto:dept-of-health@co.livingston.ny.us). For emergencies, you may also reach the LCDOH after business hours or on weekends by calling the Livingston County Sheriff's Department at (585) 243-7100.

*Please share this information with other people who drink this water, especially anyone who may not get this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*